

The nGenera Collaboration Platform™

A Robust Collaboration Platform Designed for the Enterprise



"We are very excited with the user experience, flexibility, and controls built into Spaces by nGenera. It's unlike anything else we've seen."

*--Tony Martins,
VP – Supply Chain,
Ratiopharm*

THE BUSINESS PROBLEM

While social networking makes it easy for people to collaborate, these tools can present a real danger in the corporate environment. Without proper security, mission-critical information can end up in the wrong hands. And solutions that cannot integrate with business processes and enterprise systems or support thousands of users do not provide the means to engage everyone in productive, efficient collaboration.

THE COLLABORATION PLATFORM SOLUTION

Spaces by nGenera™ offers a transformational approach to meet the collaboration needs of your people – and your enterprise. Offering multiple flexible collaboration options, *Spaces* empowers employees, partners, and customers to share information, exchange ideas, and make collaborative decisions as an integral part of their daily processes.

But *Spaces* is much more than a great collaboration solution. Powered by the nGenera Collaboration Platform, *Spaces* is the first true collaboration *platform*, delivering the scalability, security, and reliability you need. A Software-as-a-Service (SaaS) private cloud solution, *Spaces* is housed in a state-of-the-art data center with a SAS 70, Type II environment. The *Spaces* platform is architected to take advantage of Amazon EC2's inherent scalability, offering reliable support for hundreds of thousands of concurrent users.

Security is paramount in *Spaces*. Robust data center security is combined with access

control that is fully integrated with major authentication protocols. Role-based permissioning manages use of content and collaboration modules down to the individual level.

This enterprise-grade security and reliability is accompanied by a highly flexible, modular design that lets you tailor *Spaces* to the exact needs of each user. With sophisticated templating and a plug-in architecture, *Spaces* makes it easy to support any unique organizational culture or workflow as well as integrate data from any enterprise source. The result is a collaborative experience that fits your organization like a glove.

BENEFITS

Rapidly realize the value of *Spaces*. Deploy the compelling and highly functional default environment so that people start collaborating immediately.

Optimize the collaborative experience. Customize *Spaces* to your requirements with flexible templating.

Bring collaboration to the business process. Easily integrate enterprise applications and data sources to combine critical work information and processes with *Spaces* collaborative capabilities.

Support enterprise security. Maintain the privacy of enterprise information with multiple layers of security to protect data and manage access.

KEY FEATURES

Create a collaboration environment that fits like a glove

- Design a unique collaboration experience for each user with templating that enables fine-grained control down to the page level.
- Populate each “space,” such as person, group, or project, with the collaboration modules that best suit the business need.
- Easily create new fields and plug-ins which are treated as native components, allowing them to be indexed and referenced by other templates.
- Apply your style sheets to reflect corporate branding in *Spaces*.

Increase the value of existing assets

- Use built-in plug-ins and JavaScript libraries to integrate data from enterprise systems and power embedded applications inside of *Spaces*.
- Synchronize with Microsoft SharePoint, archive Microsoft Exchange email discussions, and import calendar invitations into *Spaces*.
- Update enterprise systems with information and data generated by *Spaces* users without the need for professional services.
- Capture and reuse information and ideas generated during collaborative interactions in the embedded knowledge base.

Keep information secure

- Use granular role and individual permissions. Allow groups, sub-groups, and individuals to inherit permissions or create customized permissions for each.
- Automatically assign a unique URL, activity feed, and security settings to each collaboration module within an entity such as a group, project, or person.

- Streamline administration with drag-and-drop tools to quickly create and change access rights.
- Simplify usage with *Spaces* ability to support any form of single sign-on including LDAP and Active Directory.

Support social media policies

- Make sure sensitive information is not passed to external social channels by monitoring outbound communications for specific keywords, such as credit card numbers, financial data, specific documents, or pieces of content from your collaboration environment.
- Determine the disposition of flagged content, such as blocking the message, putting it into a review workflow, or sending a notification that the content has passed through.
- Use the social media listener to search external social channels on a regular basis for information that should not have been published.

Gain enterprise compliance and scalability

- Security peace-of-mind with SAS 70, Type II certification and quarterly third-party audits.
- Highly scalable Amazon EC2 environment with dedicated physical database for each instance.
- Dedicated VLAN for virtual private cloud.
- Industry standard technology environment and best-in-class physical and network security with excellent redundancy, scalability, and reliability.